

RETURN FORM

At POPLOOK.com, we want you to be pleased with your purchase. If for any reason you are not completely satisfied, you may return your purchase. **Please note that we DO NOT offer exchanges.** Your return will be refunded in full, in the form of a store credit code.

Terms & Conditions

1. Return items must be in UNWORN, UNWASHED, UNALTERED, UNIRONED condition with ALL TAGS ATTACHED.
2. Returns must be posted within 14 days of receiving your order along with the RETURN FORM.
3. Store credit coupon codes are provided through email and it is valid for 1 year only.
4. Original shipping costs will not be refunded.
5. Buyer bears the cost of shipping the item back to us.
6. Sale items, headscarves and accessories (belt, headbands, handbags, Jewellery) cannot be returned.
7. Shoes must be returned with their original packaging.
8. Shoes returned without their original boxes will not be accepted

To make a return, please fill out the form below and post it along with your return. You are responsible for all items until they reach us. For your own protection, we recommend that you send the parcel using a trackable delivery service that insures you for the value of the goods.

Reason code	Description	Colour	Quantity

Comments

Reason code

A - Too big

B - Too small

C - Change of mind

D - Not as described

E - Faulty item